

# Refugee Outreach Officer Interns

**2 x London Based - 5 hrs a week, 4 months**

## **URGENT - JOB OPPORTUNITY AT ZUBEDA WELCOME**

Are you passionate about improving people's lives and have a keen interest in working in the charity sector? Do you like meeting new people and love building new connections? Want to use your talent to help the Ummah?

### **About The Internship Role**

We are looking for someone to join us as our new Outreach Officer Intern. This will be an exciting and rewarding internship, giving you valuable experience across key areas within a UK based charity.

You will be joining us at an inspiring time as we are now a registered charity in the UK. We are at the stage of solidifying our work processes and procedures that will strengthen the organization's future, to a more resilient one.

You will receive mentorship as part of this internship. You will be matched with an individual with experience in the charity sector to guide you with your career moving forward.

### **Summary of role:**

As an Outreach officer you are an integral part of helping expand and nurture our existing community network. You will be building relationships with our key partners which are refugees and asylum seekers.

Your main role is to help refugees understand our service and how it can benefit them, having casual conversations during arranged visits at bridging hotels. Aid in completing forms to sign up individuals and families that would benefit from our Madrasa fee support that we provide.

You will also provide practical and administrative assistance to the wider team and be happy to jump right in and learn along the way.

You will have access to our hotel register of 135 bridging hotels Zubeda Welcome has been granted authorized access to and schedule regular visits in pairs (2 outreach officers, or 1

outreach officer along with a volunteer) to raise awareness about our madrasa fee support to parents/guardians of vulnerable refugee children.

You will manage and keep track of the Rota sign up spreadsheet for each community beginning with North London, East London, Stevenage, Leicester (Areas outside of London will require coordination with our delivery partners/volunteers in corresponding areas).

You will create a Whatsapp group community “HUB” for each community to support by coordinating madrasa for applicants with the support of madrasa coordinators and volunteers who will also be in the group.

You will conduct a minimum of 2 visits at refugee bridging hotel per week alongside another outreach officer or Zubeda Welcome volunteer.

All this work will help us immensely by increasing awareness and refugee sign-ups, creating free and discounted places at madrasa and increasing funds for fees and operational resources

**The ideal candidate will:**

- Be excited to gain hands-on experience in the UK charity sector
- Have great communication skills; both written and verbal
- Sharing updates on shared drive via Google Workspace
- Weekly 15 mins debrief with CEO via Google Meet
- Able to meet new people and start conversations
- Be sensitive and empathetic
- Be proactive and able to use initiative and prioritize his/her work
- Be confident to speak with new people, organizations and businesses
- Able to react quickly and flexibly in order to adapt to a fast-paced role and take advantage of new opportunities
- Committed to learning
- Able to travel to the field if required (car and driver's license an asset)
- Flexible working
- Reliable
- DBS certificate

If you believe you would add value to Zubeda Welcome but don't meet all the criteria above, we would still love to hear from you.

## **About Zubeda Welcome**

Now in our 5th year of serving refugee children, for the first time as a registered charity, our focus turns to the madrasa needs of all refugees across the UK as well as the asylum seekers who are housed temporarily in a given location as they await their fate.

Zubeda Welcome is committed to meet the Islamic education needs of all the refugees and asylum seekers across the UK, but won't achieve this alone. We will need the support of many other charities, donors, funders and refugee support groups across the nation to connect the dots and make this happen! Visit our website for more information [zubedawelcome.org](http://zubedawelcome.org)

## **What We Can Offer You**

- A flexible approach to working arrangements.
- Mentoring program - you will be paired with a mentor that has experience in the charity sector, they can provide guidance on your career moving forwards
- Bank holidays
- Travel and Parking expenses paid for work related travel e.g. to hotels

## **How to Apply**

Please complete a short application on our website where we ask a few key questions about your skills, reasons for applying to this internship and how you would bring value to Zubeda Welcome.

Salary: Unpaid 4 Months (subject to funding the role may become paid)

Hours: 5 hours a week (occasional evening and weekend hours)

*Zubeda Welcome reserves the right to extend or close this vacancy early without warning subject to the volume of suitable applicants. Due to the large number of applications that we receive, we are unfortunately unable to provide feedback on your application.*